

# Curriculum Vitae:

**Randy McCall,**  
**RMcCall Online Web and E-Learning Consulting and Design**

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## Education

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<b>Relevant Experience</b>	President and webmaster, Victim Assistance Online (14 years) Webmaster, World Society of Victimology (3 years) Webmaster, Canadian Association for Victim Assistance (5 years) Talk Show Producer, CKWW Radio, Ontario, Canada(2 years)
<b>Continuing Education</b>	Multiple independent college and university-level courses in the areas of business, management, communications and general interest. Introductory language courses in French, conversational Arabic (Lebanese) and written Arabic (Modern Standard)
<b>Professional Memberships and Associations</b>	American Society for Training and Development (2008) Knowledge Management Professional Society (2006+) Canadian Association for Victim Assistance (2003+) World Society of Victimology (2000+)
<b>Computer Knowledge</b>	Articulate Rapid E-learning Studio Microsoft Office: Access, Excel, Frontpage, PowerPoint, Word HTML Development: Dreamweaver, Flash, Frontpage Graphics Software: Paintshop Pro, Photoshop, Fireworks Web Coding Languages: HTML; basic JavaScript, PHP, SQL Encryption Software/Systems: PGP, SSL Audio Recording/Editing/Podcast: Audacity, SoundStage

## Victim Assistance Volunteer and Professional Experiences

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<b>2007 – Present</b>	Declared a stakeholder consultant (Victim Assistance Online) with Corrections Canada
<b>2006 – Present</b>	Staff (Website Content Manager and Internet Advisor), World Society of Victimology <a href="http://www.worldsocietyofvictimology.org/">http://www.worldsocietyofvictimology.org/</a>
<b>2006 – Present</b>	Listed as a consultant with the US Office for Victims of Crime Training and Technical Assistance Center (OVC TTAC) <a href="https://www.ovcttac.org/">https://www.ovcttac.org/</a>
<b>2006 – Present</b>	Member, International Advisory Board, International Organization for Victim Assistance: <a href="http://www.iovahelp.org/">http://www.iovahelp.org/</a>
<b>2005 – 2008</b>	Founder and Administrator, International Victim Advocate Exchange Project (archived): <a href="http://www.vaonline.org/exchange/">http://www.vaonline.org/exchange/</a>
<b>2002 – 2007</b>	Founding Board member, Canadian Association for Victim Assistance. Head of Website Committee, Privacy Committee, member of Conference Committees 2004 (Inaugural National Conference) and 2006 (National Conference). <a href="http://www.infocava.ca">http://www.infocava.ca</a>
<b>2001 – Present</b>	Listed as a stakeholder consultant (Victim Assistance Online) with Justice Canada's Policy Centre for Victim Issues
<b>1996 – Present</b>	Founder, President, Webmaster and Research Director, Victim Assistance Online. <a href="http://www.vaonline.org/">http://www.vaonline.org/</a> Areas of experience / competency include: <ul style="list-style-type: none"><li>- Non-profit operation and management;</li><li>- Computer and Internet technologies</li><li>- Website design, Internet communications technologies and mediums</li><li>- Identifying, tracking and utilizing cutting-edge Internet communications tools and resources useful to the global victim assistance community</li><li>- Facilitating and promoting communications / networking between victim assistance providers, agencies and academics/professionals around the globe</li><li>- Maintaining databases of victim assistance specialists and agencies/organizations around the globe.</li><li>- Overall research has provided an extensive grounding in virtually all areas of the victim assistance / victimology field.</li></ul>
<b>1995 – 1997</b>	Volunteer, Windsor Police Victim Services: received NOVA-based training. Took part in crisis scene intervention, telephone outreach program, volunteer training, and volunteer management.

## Published or Publicly Available Papers

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<b>2007 / 2008</b>	Creating a Knowledge Cycle: Applying Basic Knowledge Management and Communities of Practice Theory to Victim Services: <i>In process of conversion to e-learning presentation format.</i>
<b>2003/04</b>	Online Harassment and Cyberstalking: Victim Access to Crisis, Referral and Support Services in Canada: Concepts and Recommendations Available: Victim Assistance Online: <a href="http://www.vaonline.org/Cyberstalking.pdf">http://www.vaonline.org/Cyberstalking.pdf</a>
<b>2003 - The International Journal Of Victimology, Year 1, #3</b>	Victim Assistance Online: Using the Internet to Provide Information and Networking Resources to Victim Assistance Professionals – An exercise in Adaptive Knowledge Management Available: <a href="http://www.jidv.com/MCCALL,R-JIDV2003-1-(3).htm">http://www.jidv.com/MCCALL,R-JIDV2003-1-(3).htm</a>

## Areas of Competency / Experience and Interest within the Field

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<b>Cybercrimes (Internet-based crime)</b>	Extensive research through victim requests to Victim Assistance Online.
<b>Cyberstalking, Online Harassment</b>	Extensive research into the topic. Established an informal network of law enforcement high-tech crime units in North America through which to refer victims, who often have trouble locating appropriate services.
<b>Facilitating Communication</b>	Extensive experience in promoting communications, networking and community-building. Well grounded in promoting advocacy projects. Extensive research/experience in formulating Internet communications strategies for organizations/movements.
<b>Information and Knowledge Management</b>	Extensive research into knowledge management theory and its application to victim assistance management.
<b>Professionalization of the Victim Assistance Field</b>	Extensive research into the topic. Have assisted various researchers, institutions and agencies with information on the topic, or by connecting researchers/academics with their counterparts in other countries/regions.
<b>Rape, Sexual Abuse</b>	Personal experience with victims of these crimes, including outside the victim assistance field. Extensive research into the topic. When working with the Windsor Police Victim Service Unit, I was the only male allowed to work with victims of these crimes.
<b>Stalking and Harassment</b>	Personal experience with victims of these crimes, including outside the victim assistance field. Extensive research into the topic.